

12. Associated equipment (list all units that are in system):

13. Which cables (interconnect and/or speaker cables) were used at the inputs and output?

a) Cables to input of damaged unit:

Brand: _____ Model: _____

b) Cables on output of damaged unit:

Brand: _____ Model: _____

14. How was 3-Pin Input XLR to damaged unit connected?

Pin 1: _____
Pin 2: _____
Pin 3: _____

15. How was 3-Pin XLR of preceding unit connected?

Pin 1: _____
Pin 2: _____
Pin 3: _____

16. Was unit groundlifted? () Yes () No

if **No**: list all other equipment that was installed in the same metal rack by brand and type. Also indicate if it was groundlifted or not.

Brand:	Type:	Groundlifted:	
_____	_____	() Yes	() No
_____	_____	() Yes	() No
_____	_____	() Yes	() No
_____	_____	() Yes	() No

17. Was unit installed in rack? () Yes () No

if **No**: proceed to Question No. 19.

18. Was rack earthed separately? () Yes () No

if **Yes**: in addition to mains earth of amps and other equipment in rack? () Yes () No

19. Was the third-wire of the mains cable of any other unit in the rack or of any preceding unit connected to said unit? () Yes () No

if **Yes**, which unit(s)?

20. Was the third-wire (yellow-green) of the mains cable of the unit connected on the plug?
() Yes () No

21. Which channel was damaged? () Left () Right () Both () Mono Unit

22. Were there any noises (non-music signals) heard? () Yes () No
if **Yes**: () hum () rasping sound
() hiss () "motorboating" sound
other: _____

23. Does the noise disappear when the level control of the power amp is turned down?
() Yes () No

24. Does the noise disappear when the level control of the line stage is turned down?
() Yes () No

25. Did unit run hotter than normal? () Yes () No

26. Did the mains fuse of the damaged unit blow? () Yes () No

27. For FM 300A, FM 600A, FM 800A, F-10(B), F-30(B):
Did any fuses inside the damaged unit blow? () Yes () No
if **Yes**, which one: () 100 mA () 1.25 A () 4A
() 6.3A () 8A () ..A

28. Were components accidentally damaged during servicing? () Yes () No
if **Yes**, please describe: _____

29. a) Was there any sign of non-original parts used () Yes () No
if Yes: which: _____

b) Does it appear that unit had been opened, repaired or modified? () Yes () No
if **Yes**, please describe: _____

30. If a module fault is suspected, please attach a photo of the module and indicate:

Type: _____ Serial no: _____

31. Further remarks : _____

Date: _____ Name: _____ Signature: _____

Please enclose a proof of purchase (e.g. invoice copy) and fax or mail this questionnaire to the distributor from whom you obtained your FM ACOUSTICS product.



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